

HOW-TO GUIDE · TROUBLESHOOTING

Can't access Bellatorlife? How to fix blocking

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Sometimes bellatorlife.com or v2.bellatorlife.com won't open, or the login keeps spinning without anything happening. The problem is rarely on Bellator's side. Most often it's a security filter – at your operator, in your router or in your computer's security software – that mistakenly classifies crypto-related sites as risky.

Common signs that the site is being blocked

- Your browser warns that the connection is not private or that the certificate is invalid.
- The site doesn't load at all, while other sites work as usual.
- The login page appears, but logging in spins or hangs.
- The site works on mobile data but not on Wi-Fi – or the other way round.

1 Try a different connection

Turn off Wi-Fi on your phone and open the site over mobile data – or the other way round. If it works there, the block is in the network you used first, and you know where to look.

2 Check your operator's browsing protection

Many operators have an **internet filter** or **browsing protection** switched on for your subscription – it has different names at different operators. Log in to your operator's app or website (for example **My Telia → Internet filter**) and add bellatorlife.com as an exception, or turn the filter off.

The change can take a while – sometimes around 15 minutes – to take effect. If you have several subscriptions (e.g. phone and router), the filter is often set per subscription.

3 Check your router

Log in to your router (the address and login details are usually on a label underneath it) and look for:

- **Parental controls**
- A **web or domain filter**
- A manually set **DNS server** – preferably choose "automatic" or your operator's default

4 Check your computer's security software

Antivirus programs with **web protection** or **browsing protection** can block the site. Open the program's settings and add the domains below as trusted.

DOMAINS TO ALLOW

bellatorlife.com

*.bellatorlife.com

(e.g. v2.bellatorlife.com, api-v2.bellatorlife.com)

5 Quick fix in the browser: turn on secure DNS

Secure DNS makes the browser look up addresses through an encrypted service instead of the network's regular one, which often gets around the filter.

Chrome Settings → Privacy and security → Security → *Use secure DNS* – choose e.g. Cloudflare or Google

Edge Settings → Privacy, search, and services → Security → *Use secure DNS*

Firefox Settings → Privacy & Security → *DNS over HTTPS*

Menu names may differ slightly between versions. The setting only applies to that browser, not to the rest of your computer or phone.

6 Restart

Restart your router and your computer or phone after a change. This clears out old, blocked answers and gives you a fresh connection.

Good to know

- An **exception** for a single site is better than turning off the whole protection.
- Only add exceptions for sites you trust – check that the address is exactly right.
- If the site works for others but not for you, the problem is almost always in your network or on your device.

Related pages

- **Links** – all official addresses in one place.
- **How-To Guides** – more step-by-step guides.

Still not working?

Contact the person who introduced you to the Team, or contact Support directly.

More guides: bellator.dalihakolutions.com/en/guides/how-to-guides/

This guide is practical guidance only. You change operator, router and security settings at your own risk – see our **Disclaimer**.